







Contact Details



Head of Global Student Experience

Afra Schacher

Head of Student Mobility

Andrea Orbann

Incoming Team

Adeline Hofrichter, Incoming Coordinator Nadine Fossati, International Student Advisor Alice Ragueneau, International Student Advisor Rosina Korschildgen, International Student Advisor (International Master's Students) Cheyenne Jaeger, Student Assistant Dunja Rhyner, Student Assistant

Contact

incoming@int.uzh.ch



Program



- 1. Administrative Information
- 2. Information on UZH Services
 - Academic Sports Association Zurich ASVZ
 - Language Center Self-Access Center
 - **Psychological Counseling Services**
 - **RSB** Committee
 - Student Association of the University of Zurich (VSUZH)
 - Erasmus Student Network Zurich (ESN)



Where are we located



UZH Main Campus

Raemistrasse 71 Room KOL-E-17

Opening Hours: Mon-Fri, 9:30am -12:30pm





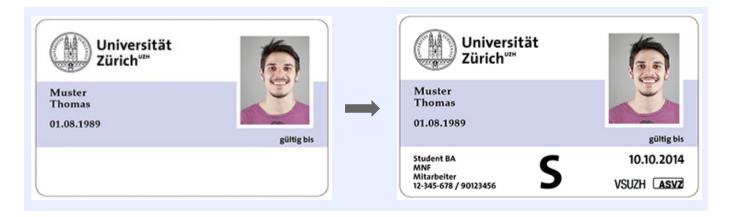
University of Zurich | Global Student Experience

Student Card



Picking up your Student Card

Right after the Information Session, outside this room.





University of Zurich Global Student Experience

Registration at the "Personenmeldeamt" / Residents' Registration Office





For your registration, you need:

- a valid passport
- student card or proof of matriculation
- signed rental contract
- registration fee
- confirmation from Global Student Experience that you are an exchange student at UZH

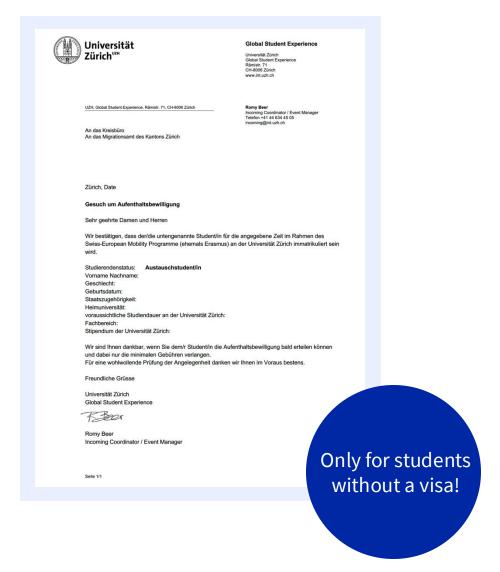
Important: you need to register within 14 days of your arrival

- → See "Fact Sheet Registration Personenmeldeamt" on our <u>website</u> and schedule your appointment online: https://www.etermin.net/studentadministration
- → Make sure that you always have your residence permit with you, especially when travelling!



Application for Residence Permit and Confirmation that you are an exchange student





Change of Address





UZH for Students

Change your address <u>here!</u>

New at UZH? Studies Organization Advice & Support Dates & Addresses Life at UZH

Home / Studies Organization / Administration / Changing Contact Data

Changing Contact Details and Use

You can view and change your contact data like address and phone number at any time in the Student Portal

under "My Enrollment and Personal Data.

The changes will be effective immediately for all correspondence and all student administration documents.

University of Zurich | Global Student Experience



Why did you chose Switzerland as your exchange destination?



Scholarship





Global Student Experience

Universität Zürich Global Student Experience Rämistr. 71 CH-8006 Zürich

Ilaria Russo Incoming Coordinator / Project Manager Telefon +41 44 634 45 05

Zürich, 04.09.2023

Zahlungsanweisung für SEMP- Stipendien, 2023/2024

 Name
 Muster

 Vorname
 Muster

 Geburtsdatum
 27.09.1999

 Stinendienbetrag CHE
 2,200.00

 Buchungstext
 Muster
 SMS IN 2023/2024

 Verbuchung zu Lasten
 L-92103-35-01 / 361'000

This installment is valid until 30 December 2023



The scholarship rate can be collected upon presenting the installment at the cash desk of the University of Zurich: Künstlergasse 17 8006 Zurich (see map, building ,KAS')

Opening hours: Tuesday and Thursday, 9:30 a.m. - 12:30 p.m.

Andrea Orbann Leiterin Studierendenmobilität Ilaria Russo Incoming Coordinator / Project Manager

Seite 1/1

 Scholarship recipients should have signed up for a pick-up slot <u>here</u> by now in order to collect the scholarship form.

Picking up your Scholarship

- Once you have picked up your scholarship form, please go directly to the cash desk to collect the amount stated.
- Make sure to bring this form to the cash desk together with your ID/passport.

Sign up for a pick-up slot here!

Digital Learning Agreement (DLA) vs. Learning Agreement (LA)



	Jniversitä 'ürich"
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Swiss-European Mobility Programme – Student Mobility for Studies Learning Agreement

The purpose of the Learning Agreement is to provide a transparent and efficient preparation of the study period abroad and to ensure that the student will receive recognition in his/her depree for the courses successfully completed abroad. By signing this document, the student, the Sending Institution and the Receiving Institution confirm that they approve the Learning Agreement and that they will comply with all the arrangements agreed by all parties. Sending and Receiving Institutions undertake to apply all the principles of the Erasmus Charter for Higher Education relating to mobility for studies (or the principles agreed in the Intel-Institutional Agreement). The Receiving institution confirms that the courses listed in the table below are in line with its course catalogue and should be available to the student. The Sending Institution confirms to recognise all the recities or equivalent units gained at the Receiving institution for the successfully completed courses and to count them towards the student's degree. Any exceptions to this rule are documented in an annex of this Learning Agreement and agreed by all parties. The student and the Receiving institution will communicate to the Sending Institution any problems or changes regarding the study programme, responsible persons and/or study period.

Student	Last name(s)	First name(s)	E-mail
Student			
	Name of institution	Faculty/Department or Study Programme	Country
Sending Institution			
Receiving	Name of institution	Faculty/Department or Study Programme	Country
Institution	University of Zurich		Switzerland
Planned period of the mobility	from to		

Courses to be attended

This table states the courses to be attended at the Receiving Institution and the number of ECTS credits (or equivalent) to be awarded upon successful completion

	Courses to be attended at the Receiving Institution					
No	Course unit code (if any)	Title (as indicated in the catalogue of the Receiving Institution)	(ECTS) credits			
+	Total:					

Learning Agreement Version: 22.06.2017; p 1/2

person (departmental coordin changes should be clearly do do so, please change your o	courses listed in the above table have to b lator) in the Sending Institution and the respo cumented and should be done as early as po	be approved by the student, the responsible nsible person in the Receiving Institution. Any sssible after the beginning of the semester. To ler "Learning Agreement Changes". Print the
	ignatures. Scanned copies of signatures or d nstitutional regulations.	illity. It is not compulsory to circulate a paper igital signatures may be accepted, depending
Student	Name and signature	Date
Responsible person (Departmental Coordinator) at the Sending Institution		
Responsible person at the Receiving Institution		
subject), the learning agreem please use the following secti section can be left empty.	ig agreement contains courses from different ent has to be approved by all respective deps on for the additional signature. If you are only	artmental coordinators. In this case, taking courses in one subject, this
	I programme of study/learning agreement is a es the course no(s) (according to the list above	

Coordinator) at the

- Only for **SEMP** students: please transfer the data digitally using for example OLA (or any other system used by your home university) and follow the instructions given by your home university.
- If your home university does not support Digital Learning Agreements yet, please upload a scan of your signed LA to Mobility Online.
- Link to Mobility Online: <u>https://mobility.int.uzh.ch/mobility/</u>

Deadline for DLA & LA is **September 30**

Your UZH E-Mail-Account

- Please check your UZH e-mail account regularly.
- With your UZH E-Mail Account you will have access to Microsoft 365 (Outlook): https://www.zi.uzh.ch/en/support/Outlookund-Kollaboration-Office-365/microsoftoutlook/setup.html
- First steps: https://www.zi.uzh.ch/en/support/Outlookund-Kollaboration-Office-365/microsoftoutlook/first-steps.html

UZH Webmail



To send/receive all emails

Login with your UZH shortname



Global Student Experience University of Zurich

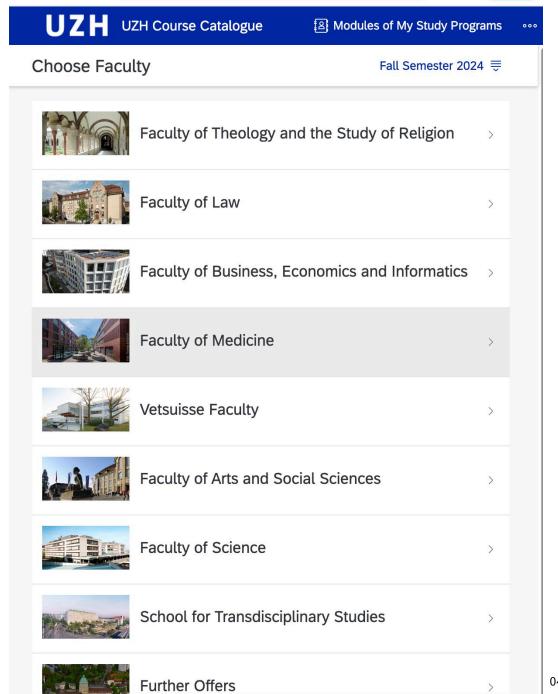
Booking Modules

All the information and a video tutorial on module booking is available on this website:

https://www.students.uzh.ch/en/studyadmin/booking.html

Video tutorial and instructions on how to book modules:

https://www.zi.uzh.ch/en/support/geschaeftsapplikat ionen/sapplus/bookingmodules.html





Cancelling Modules



Cancelling modules

Make sure you don't miss the cancellation deadline for a module if you have changed your mind! If you miss it and don't complete the module, it counts as a failed attempt.

Cancellations of exams

Petitions for the cancellation of an exam due to illness should be handed in at the Dean's Office of your faculty **before** an exam is taken.

Find the cancellation deadlines <u>here!</u>

UZH Student Portal and OLAT



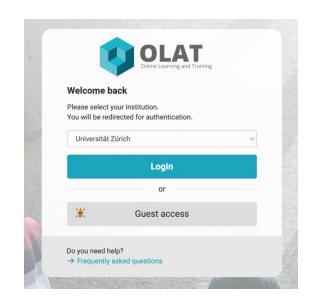
UZH for Students

Home | Contact | Deutsc



- Check your course schedule, your exam results and transcript of records in the UZH Student Portal.
 - Find the login link here www.students.uzh.ch/en.html
- OLAT is the online learning platform that many lecturers at UZH use to manage their courses and to share course material.
 - You can find it at https://lms.uzh.ch/dmz/ → use your UZH login data
 - How To's: <u>confluence.openolat.org/display/OO104EN/Open</u> <u>OLAT+10.4+User+Manual</u>
- If you have IT problems, please visit or call the IT service desk: <u>www.zi.uzh.ch/de/support.html</u>





What do you think will be the greatest challenges during your exchange?



What are you most looking forward to during your exchange?



Printing, Copying and Scanning at UZH

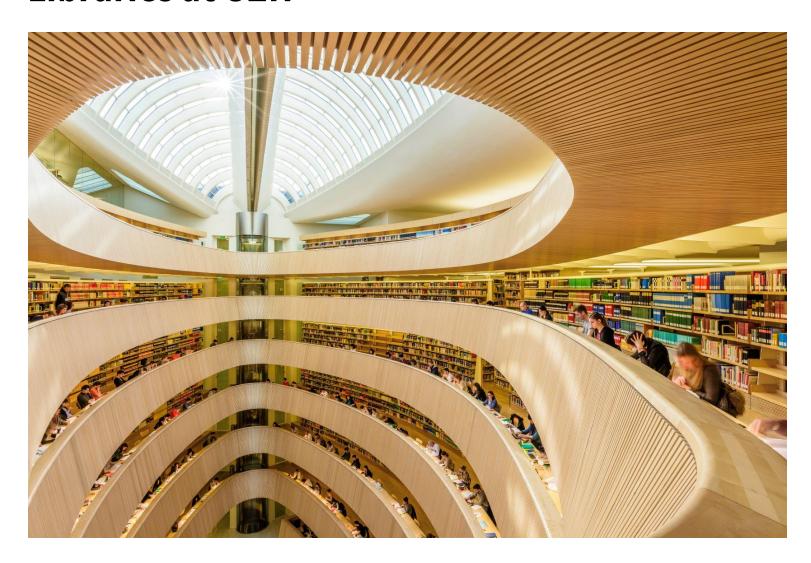
With UZH Print Plus 4 Students you can print, scan and copy.

- Charge your student card with money and you can start printing and copying. Scanning and sending or saving documents on a flash drive is free.
- More information: https://www.zi.uzh.ch/en/students/workplace-collaboration/uzhprintplus/4students.html
- Instructions on how to top up credit: https://www.zi.uzh.ch/en/support/it-workplace/uzhprintplus/topup.html
- Location of print/scan stations: https://www.zi.uzh.ch/en/students/workplace-collaboration/uzhprintplus/locations.html

University of Zurich | Global Student Experience

Libraries at UZH





Since January 1, 2022 all libraries of the University of Zurich have been combined under the University Library Zurich and it holds over two million volumes.

https://www.ub.uzh.ch/en.html





Getting Support: UZH Advisory Services



IT Service Desk

(www.zi.uzh.ch/de/support.html)

Career Services

(www.careerservices.uzh.ch/en.html)

Psychological Counseling Services

(www.pbs.uzh.ch/en.html)

Global Student Experience

(www.int.uzh.ch/en/in.html)

Disability Office

(www.disabilityoffice.uzh.ch/en.html)

Student Advisory Services

(www.studienberatung.uzh.ch/en.html)

Office for Gender Equality and Diversity

(www.gleichstellung.uzh.ch/en.html)

Housing Office

(https://www.wohnen.ethz.ch/en)

Student Organizations

(https://www.students.uzh.ch/en/studentlife/studentorgs/organizations.html)



Getting Support: UZH Advisory Services



Zurich Tourism Image film: https://www.youtube.com/watch?v=lQ-VNky7f5A

Useful Apps and Information:

Apps for information about **public transport**:

SBB (for Switzerland): <u>www.sbb.ch/en/timetable/mobile-apps/sbb-mobile.html</u>

ZVV (for Zurich): www.zvv.ch/zvv/en/service/apps/timetable-app.html

Half fare Travelcard: https://www.sbb.ch/en/travelcards-and-tickets/railpasses/half-fare-travelcard.html

App for a map of Switzerland: www.schweizmobil.ch/en/switzerlandmobility-app-e.html

Further information on life in Zurich: https://zurich.esn.ch/w/start

Things to do in Zurich: https://www.ronorp.net/zurich_en



Health Insurance



It is **mandatory** to get sufficient health insurance coverage **within 3 months** of your arrival.

After registering at the *Personenmeldeamt* you will receive a letter stating the same from the health authorities. **Please keep this letter**.

- Students who have a European Health Insurance card can apply for an exemption.
- Students with a private health insurance or a state insurance, can apply for an exemption too but most likely the exemption will not be granted. Therefore, we recommend that you apply for a Swiss health insurance.

IMPORTANT: Students with a European Health Insurance card who plan on working during their stay cannot apply for an exemption and need to get a Swiss health insurance. As soon as you are employed in Switzerland, your EU health insurance can refuse to pay your claim.

More Information about Health Insurance



- Fact Sheet "Health Insurance"
- <u>www.bag.admin.ch/bag/en/home/versicherungen/krankenversicherung/krankenversicherung-das-wichtigste-in-kuerze.html</u>
 - → "Health insurance: Key Points in Brief"

We will offer a Health Insurance Q&A on Wednesday, October 09 at 4.30pm (invitation will follow)

ACADEMIC SPORTS ASSOCIATION ZURICH











About the ASVZ

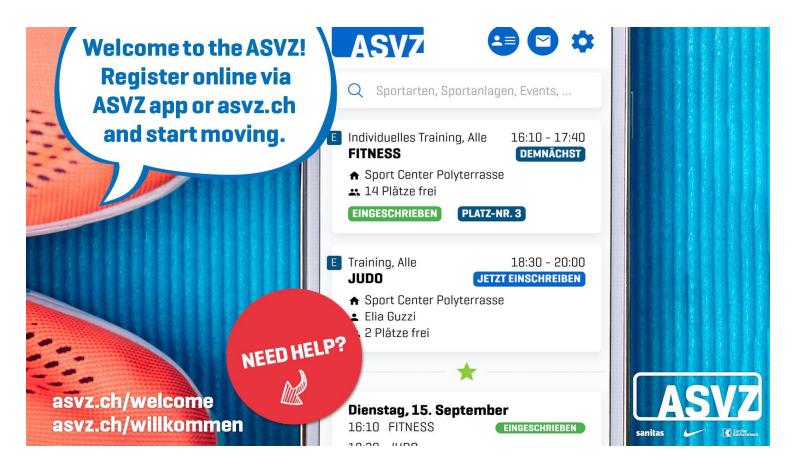
- Academic Sports Association Zurich/Akademischer Sportverband Zürich
- University sports organization of Zurich (ETH Zurich/University of Zurich/ ZFH)
- offers all students, employees and further members of the universities a voluntary sports
 program
- five main sport centers (Polyterrasse, Irchel, Fluntern, Hönggerberg and Winterthur)

Sports Program

- over **120** different kinds of sports
- lessons: weekly up to 600 different lessons
- individual training: training areas for individual strength and cardio training
- various courses and camps: subject to registration and additional costs
- advice: How to train? Which sport suits me? How to get motivated?



Participation



Check out:

ASVZ-Imagefilm

How to ASVZ

Learning Languages at UZH & ETH: Self-Access Center / Selbstlernzentrum

Grüezi Guten Tag Bonjour Buongiorno Bun Di Hello Buenos Días Goedendag God Dag Hyvää Päivää Dzień Dobry Merhaba Tungjatjeta Jó Napot Zdravstvuyte Γεια σας 你好 こんにちは გამარჯობა

Self-Access Center

- Specializes in autonomous language learning
- Library, learning activities
- Library:
 - Audiobooks, novels, magazines, newspapers, DVDs, self-study courses, games etc.
 - Use on site or borrow
 - Languages: German, English, French, Spanish, Italian, Portuguese, Swiss German, Japanese, Chinese (and more)

University of Zurich | SLZ Rämistrasse, RAI-J-15

Self-Access Centers: Rämistrasse & Hönggerberg

Rämistrasse

Campus Zentrum: Rämistrasse 71

Hönggerberg

Campus ETH Hönggerberg

Homepage (locations, calendars, contact

info, etc.):

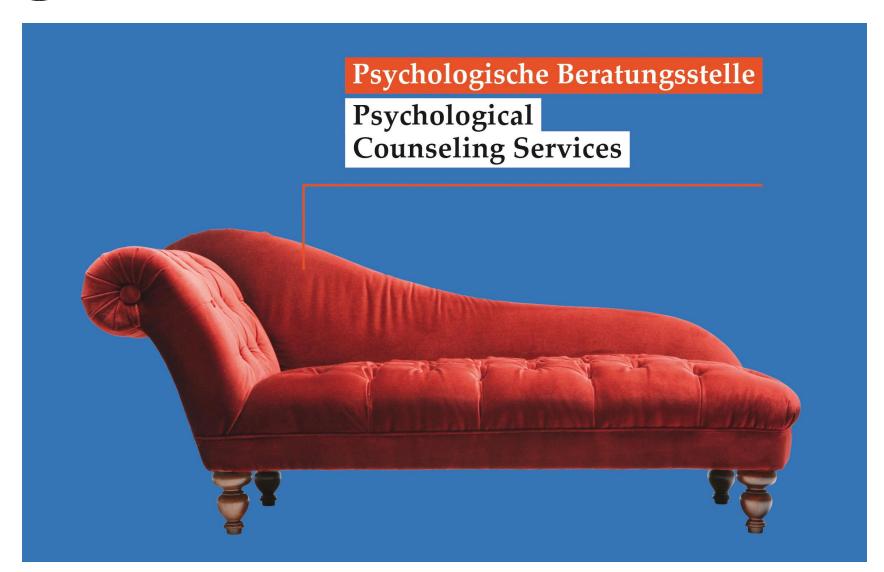


Protection against Sexual Harassment

- Any behavior that injures or demeans a person on account of their gender or gender identity, and that the targeted person finds uncomfortable (for example unwelcome physical contact, intrusive behavior, salacious remarks or jokes about appearance) is forbidden at UZH.
- The regulations to ensure protection against sexual harassment apply to all staff and students at the University of Zurich
- <u>Contact points</u> for initial confidential advice and support: The contact persons of the RSB Committee and the Investigating Person.
- We are here for you.
- UZH stands for zero tolerance.







Psychological Counseling Services

- Professional counseling can help you overcome difficult phases in life, troubles in your studies and conflicts arising during the course of doctoral study.
- We are here to offer effective support. Our counselors are all clinical psychologists with qualifications in psychotherapy.
- One counseling session lasts 30–50 minutes.
- We offer counseling in German, English, French, Italian, Swedish and Polish.
- The counseling service is available to all matriculated students and PhD candidates at UZH and ETH Zurich.
- The sessions are confidential and free of charge.

You can come to us with all kinds of issues...

For example:

- problems in a relationship or family problems
- dealing with stress, test anxiety, procrastination, writer's block, starting a phd, conflict management for phd candidates
- cultural integration
- psychological assessment
- need for support with finding a suitable Psychotherapist or Psychiatrist within the Swiss healthcare system

University of Zurich | PBS 2024 - Int. Exchange Student - Welcome Event

Arrange a personal Appointment

Please arrange an appointment

by e-mail: pbs@sib.uzh.ch.

We are also available during the semester breaks.

Consultations will be held either on site, by video-meeting or by phone.

Our main offices are at Plattenstrasse 28, 8032 Zürich

We also offer counseling at the UZH-Campus Oerlikon and the ETH-Campus Hönggerberg

For immediate help in acute crises you find a list of services that are available 24/7 on our website

www.pbs.uzh.ch



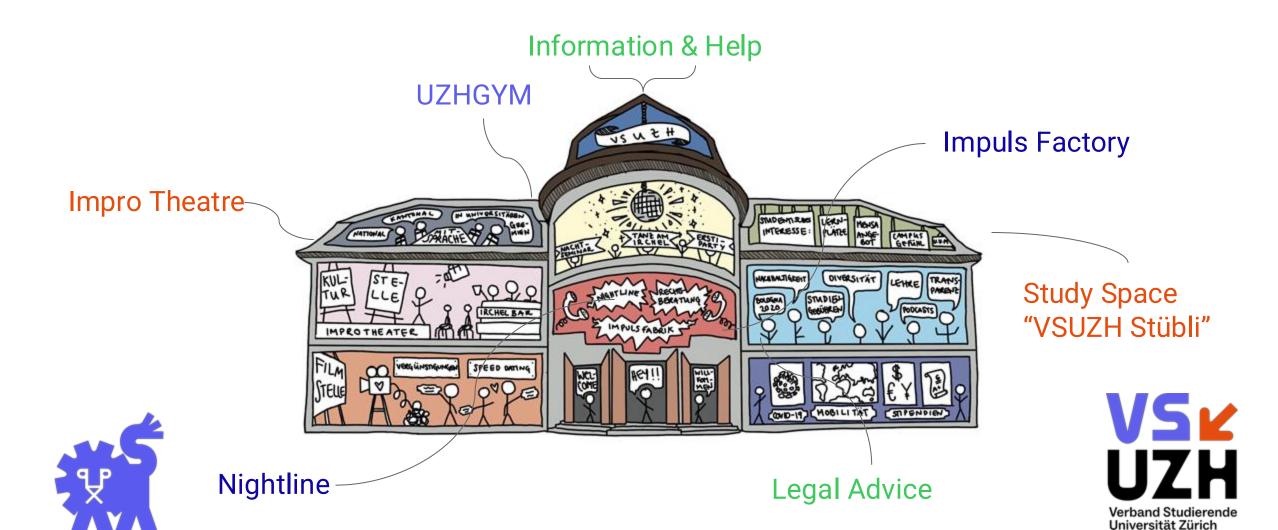


Representation of all students at the University. Two main pillars:

- Represent students' interests
- Enhance student life at UZH



VSUZH Offers



University of Zurich

Planned VSUZH Events in September

Official Fresher's Party

Friday, 20.09.2024

Free Entrance for Freshers!





Activity Fair

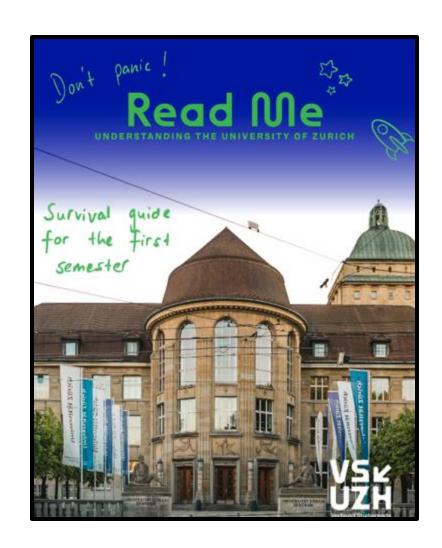
Wednesday, 25.09.2024 in Lichthof **Main Building** Thursday, 26.09.2024 in Lichthof **Irchel** 9:30 am - 4:30 pm



Get to know the student organizations at UZH!



VSUZH-Guide for Your Start at UZH









Get in touch!

@vsuzh

Mail to info@vsuzh.ch

or stop by at our **Office** at Rämistrasse 62 (Tramstation: Kantonsschule)









Have a great start!

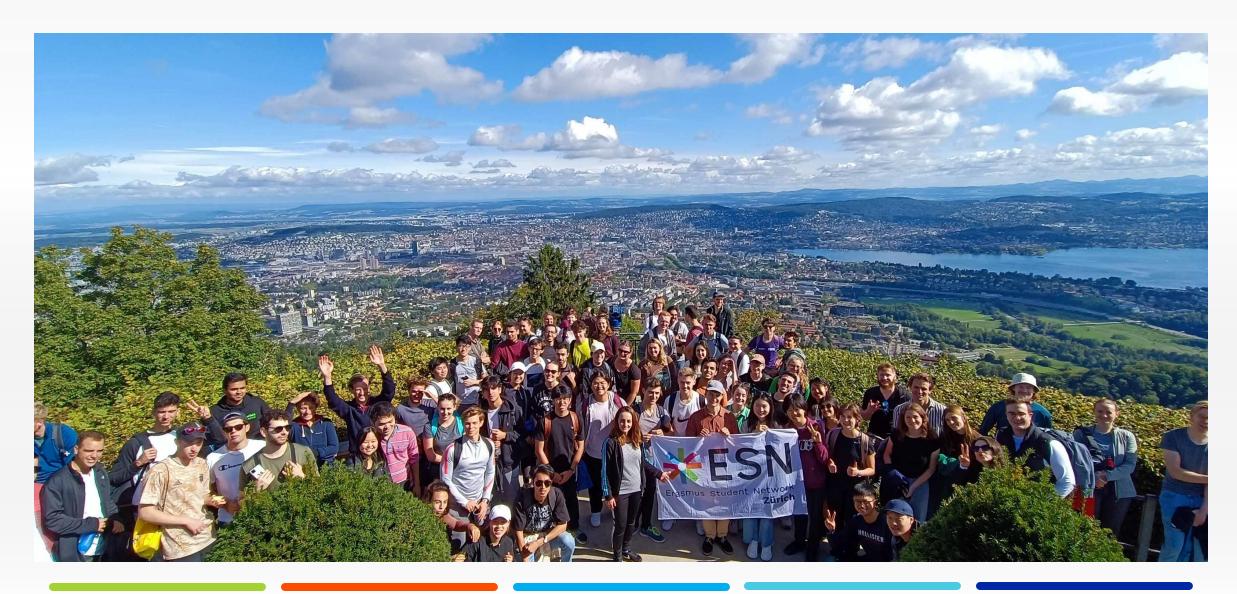






Welcome to Zürich!







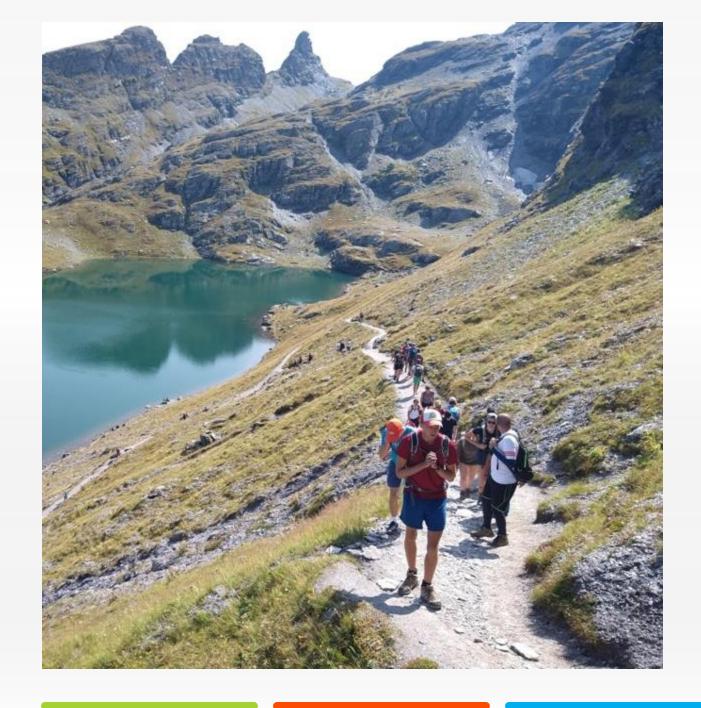
The Erasmus Student Network

42 1000 15 000 350 000 countries HEIs volunteers students

ESN Zürich

- ➤ about 50 volunteers
- "students helping students"
- serving five of Zürich's Unis

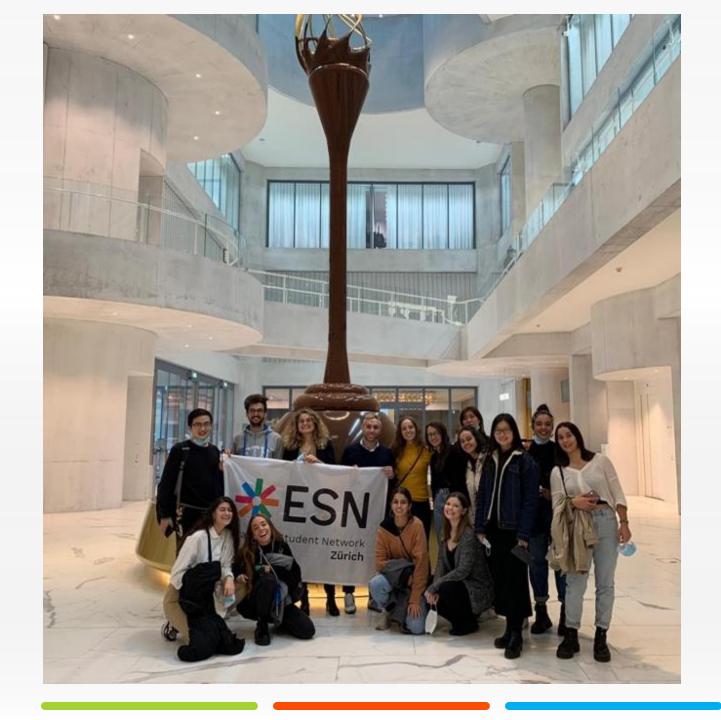
University of Zurich





- ✓ Events
- ✓ ESNcard and office
- ✓ Buddy System
- ✓ Welcome Week

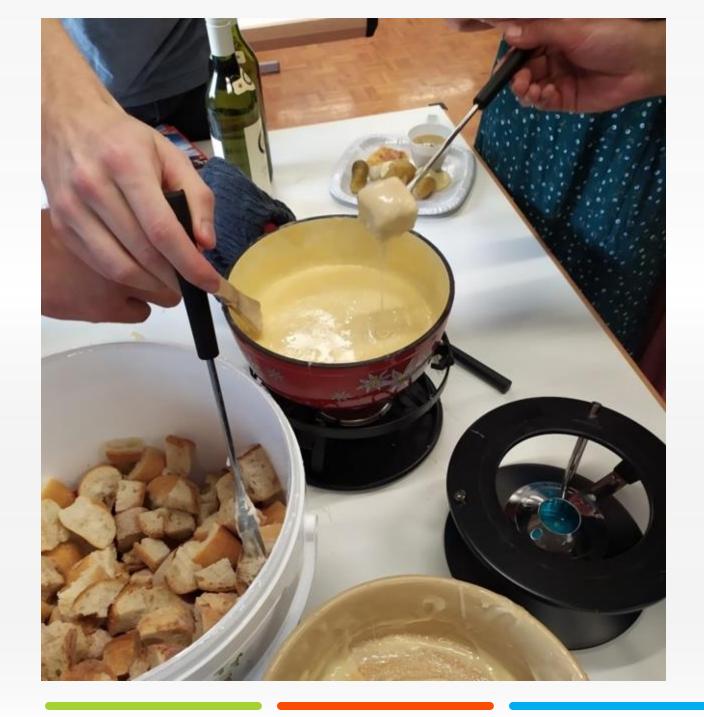
For example: Hikes, ...





- ✓ Events
- ✓ ESNcard and office
- ✓ Buddy System
- ✓ Welcome Week

For example: ..., museum visits, ...





- ✓ Events
- ✓ ESNcard and office
- ✓ Buddy System
- ✓ Welcome Week

For example: ..., food events, ...





- **✓** Events
- ✓ ESNcard and office
- ✓ Buddy System
- ✓ Welcome Week

For example: ..., cultural events, ... And many more!

Get your ESNcard

at Welcome Week events and in our office



- > Discounts at our events
- and at various partners across Europe (register at https://esncard.org/)
- > 10 CHF, valid for one year









spotahome





- ✓ Events
- ✓ ESNcard and office
- ✓ Buddy System
- ✓ Welcome Week

The ESN Office

Erasmus Student Network

ETH CAB E 16, Universitätsstrasse 6

- Opens every (second)Wednesday, 6.15 7pmCheck the homepage!
- Get your ESNcard (card payment only)
- > Ask us any questions ?





- ✓ Events
- ✓ ESNcard and office
- ✓ Buddy System
- ✓ Welcome Week

Get a local buddy

"Help, I don't know anybody yet!" "Which is a nice hike for beginners?" "Which is the best transport ticket for me?" "What to do in my free time?"

- 1. Sign up to papaya https://papaya.iter-idea.com/auth
- 2. Join our Buddy System
- 3. Wait for us to match you:)





Designed by Team Papaya

ESN ZÜRICH UNI

Papaya

Hello,

Here are your recent matches:



- ✓ Events
- ✓ ESNcard and office
- ✓ Buddy System
- ✓ Welcome Week

ESN Welcome Week: 08. – 22.09.

** Tentative schedule!

Sun. 08.09	Wed 11.09.	Thu 12.02.	Fri 13.09	Sat 14.09	Sun 15.09
Trip to Rigi with small hike to Rigi	Landesmuse um tour	Zweifel Chips factory tour	International Dinner	Zürich Tram Rally	Uetliberg hike
					Beethoven 9 th Symphony
Mon 16.09	Tue 17.09	Thu 19.08	Fri 20.09	Sat 21.09	Sun 22.09
Lake hangout / pub meetup	Landesmuse um tour	Zvieri ETH Lake hangout / Pub meetup	Buddies event	City rally with photo challenges Beachvolley ball	Uetliberg hike Aleschgletsc her Hike



- ✓ Events
- ✓ ESNcard and office
- ✓ Buddy System
- ✓ Welcome Week

Save the Date

Friday 04.10 ESN Welcome Party





- ✓ Events
- ✓ ESNcard and office
- ✓ Welcome Week
- ✓ Buddy System

Stay up to date!





www.zurich.esn.ch

info@zurich.esn.ch



News channel

Exchange chat



Do you want to take over for a day? ?

@esn_zurich



https://linktr.ee/ESN_Zurich

